



## **Terms and conditions of sales**

**1. Minimum invoice:**

The minimum amount for a regular order is \$35.00 net before taxes.

There will be a service charge of \$10.00 for any orders that are below the minimum required.

**2. Delivery method:**

F.O.B. Granby(QC). Prepaid freight for all orders over \$350.00 net before taxes. Back order items will be sent in one complete order with prepaid freight. Unless otherwise stated by the distributor, any order below \$350.00 will be sent via prepaid and charge.

**3. Standard packaging:**

All Airmax products are sold in standard packaging, as indicated in the price list. All items sold in non-standard packaging will be increased by 15%.

**4. Cancelled orders:**

All orders to be cancelled must be submitted in writing to Airmax.

**5. Returned orders:**

See other document.

**6. Missing items or damage claims:**

Should shortages or damage items occur, please immediately contact our customer service department in order to take the necessary steps for a settlement. All claims must be made no later than 5 days after the receipt of goods. Claims for shortages or damages while in transit are the responsibility of the client and must be filed directly against the carrier.

**7. Repairs:**

All repairs requires a pre-authorization by an Airmax customer service or technical representative. For certain applications our products are subject to severe operating conditions causing premature wear. In some cases, it is preferable that user repairs instead of replacing the item. We offer replacement parts for a range of products. We also offer a repair service. The cost of an estimate is \$20.00, however, if the item is repaired, the estimate charge will be deducted from the cost of repair. Freight not included.

**8. Product description:**

The design, material, specifications and application criteria of all products sold by Airmax are subject to changes without notice.

950 Andre-Line, Granby Quebec, Canada, J2J 1E2

P. 1-888-730-0501, 1-450-375-0501 F. 1-888-730-3522, 1-450-375-3644

[www.airmax.ca](http://www.airmax.ca)



**9. Warranty:**

**Airmax warrants its products to be free from defects in workmanship and materials under normal operating conditions for a period of 90 days after reception date.**

**Airmax will not be held responsible under this warranty if:**

**The product is used other than in accordance with specifications.**

**The product is subjected to abuse or negligence:**

**Damages caused by accident or an unintended use.**

**The liability of Airmax will be limited to an exchange, repair or a credit of the defective product. Please contact a customer service or technical representative to obtain authorization, prior to issuing credit exchange or repair. Airmax shall not be liable or responsible for injuries or damages to persons or property arising from the use or operation of Airmax products. Subject to change without notice.**

**10. Payment conditions:**

**Net 30 days after billing date.**

**11. Terms and condition of sales:**

**All prices, terms and conditions on this price list replaces all previous ones. Taxes are not included. All prices are subject to change without notice.**

**\*We would request that you "stock" some items to minimize the returns. Otherwise, Airmax could refuse distributor's return requests that we find excessive and only accept trimestrial returns.**